







PennDOT

#### Traffic Operations Performance Metrics Program

#### Introduction

- How we started the Performance Metrics Program
- Challenges with correlating datasets
- Impactful metrics
- Outcomes from Performance Program
- Future Planned Metrics



### Where we started

**KEY:** Internal PennDOT Support and Vision

- IT Dedicated Team of Data Scientists and Developers
- Traffic Operations Analytics Tool
  - Incident Timeline
    - Road Condition Reporting System (RCRS) Incident Management
    - INRIX



## Software Infrastructure

- Microsoft Azure Services and Power BI Flexibility to build tests analyses in the Cloud
  - Microsoft Power-BI for data analytics and reporting
  - Azure BLOB storage for storage of Big Data from Inrix and Waze
  - Azure Data Warehouse for processing Big Data
  - Azure SQL for database analysis
  - Azure ADF for data movement and co-ordination of tasks
  - MS .NET to build the Analytic Portal webpage
  - Informatica ETL to move data between on premise and cloud environments
  - CA ERWin for data modeling

# Correlating Big Data in the Cloud

- SQL Database size: 110 GB
- SQL Data Warehouse size: 7472 GB
- Total database size for TOA is **7582 GB**. Both in the cloud.

Data volume:

- Inrix raw speed data by minute: Total
  163 billion rows on file.
  - 1.16 billion rows added per week.
- Inrix non-recurring congestion segments: 188 million calculated so far.





# Mitigating the Database Challenges

- We're building the Analysis Application on the fly
  - Shifted gears to a very **agile** development style
- Development team has never worked with the data before
  - Each database has their own nuisances/learning curve
  - Location data has been a key tying factor between all databases
- This has never been done in PennDOT before
  - Calculated choices of metrics, outreach, tiered approach to the program
- <u>Data Quality</u> SSP, PennDOT on Scene, Traffic Control Plan



# Where we are now

- Correlated Databases:
  - Road Condition Reporting System

     Incidents and Work zones
  - INRIX speed data
  - Waze Incidents
  - Crash Database

- Databases that are planned:
  - PennDOT Maintenance
  - Service Patrol Assists
  - ATMS DMS Message History
  - High Resolution Traffic Signal
  - Traffic Volume
    - Real time traffic volume?









https://analytics.penndot.gov/

Transportation Systems Management and Operations Performance Report

2018 Q2 EDITION

- Released two quarterly reports to date
- Planned annual recap report in April 2019
- Working toward covering all portions of the "congestion pie chart"
  - Recurring Congestion (bottlenecks)
  - Incidents (Crashes)
  - Work Zones
  - Weather
  - Special Events
  - Traffic Signal Performance (Arterial Performance)



### **Performance Metrics Caveats**

 All analysis uses 2017 data and is limited to the "core roadway network"



	Incident Clearance	# of Incidents		Incident Clearance	# of Incidents	
	Time (min)			Time (min)		
District 1	185	<i>69</i>	District 2	116	230	
CRAWFORD	317	5	CENTRE	130	87	
ERIE	170	29	CLEARFIELD	101	79	
MERCER	141	28	CLINTON	150	36	
VENANGO	326	7	JUNIATA	79	3	
			MIFFLIN	74	25	
District 3	164	103	District 4	106	127	
COLUMBIA	188	11	LACKAWANNA	68	51	
LYCOMING	135	24	LUZERNE	122	48	
MONTOUR	244	8	PIKE	125	17	
NORTHUMBERLAND	211	11	SUSQUEHANNA	157	6	
SNYDER	123	9	WAYNE	222	5	,
TIOGA	111	12				
UNION	175	28			/	/
District 5	75	766	District 6	50	3593	
BERKS	111	114	BUCKS	55	298	
CARBON	144	6	CHESTER	54	285	
LEHIGH	59	352	DELAWARE	59	491	
MONROE	104	71	MONTGOMERY	57	757	
NORTHAMPTON	62	205	PHILADELPHIA	53	1762	/
SCHUYLKILL	175	18				
District 8	74	1901	District 9	128	37	
ADAMS	122	22	BEDFORD	20	1	
CUMBERLAND	78	433	BLAIR	82	19	
DAUPHIN	70	608	CAMBRIA	78	6	
FRANKLIN	86	61	FULTON	279	9	
LANCASTER	79	281	SOMERSET	90	2	
LEBANON	108	66				
PERRY	98	23				/
YORK	62	407			/	/
District 10	208	36	District 11	64	1402	
BUTLER	161	14	ALLEGHENY	63	1394	
CLARION	229	9	BEAVER	63	3	
JEFFERSON	243	13	LAWRENCE	138	5	_
District 12	122	153				
FAYETTE	121	5				
GREENE	170	7				
WASHINGTON	137	87				
WESTMORELAND	92	54	l			

#### **Incident Clearance Times**

District 6	50	3593
BUCKS	55	298
CHESTER	54	285
DELAWARE	59	491
MONTGOMERY	57	757
PHILADELPHIA	53	1762

District 11	64	1402
ALLEGHENY	63	1394
BEAVER	63	3
LAWRENCE	138	5

#### TABLE 1. CRASHES THAT CAUSED HIGH CONGESTION AND RCRS ON CORE ROADWAY NETWORK

Traffic Management Centers (TMC)	2017 Reportable Crashes	Linked to RCRS	% Linked to an RCRS	High Congestion Crashes	Linked to RCRS	% Linked to RCRS
Southeastern RTMC (D6)	5,522	2,797	51%	891	685	77%
Eastern RTMC (D8)	5,509	2,240	41%	1118	784	<b>70</b> %
District 4	206	48	23%	43	23	53%
District 4 (D8)	516	70	14%	89	37	42%
District 5	1,236	475	38%	297	204	69%
District 5 (D8)	785	146	19%	108	57	53%
District 8	2,766	1,501	54%	581	463	80%
Central RTMC (D2)	1074	340	32%	147	112	<b>76</b> %
District 2	460	234	51%	79	71	90%
District 3	411	83	20%	50	37	74%
District 9	203	23	11%	18	4	22%
Western RTMC (D11)	2,573	1133	44%	561	379	<b>68</b> %
District 1	120	19	16%	16	7	44%
District 1 (D11)	169	25	15%	32	15	47%
District 10	216	44	20%	50	21	42%
District 11	1,563	905	58%	345	272	79%
District 12	506	141	28%	118	64	54%
Statewide	14,678	6,510	44%	2717	1960	72%

**Goal:** Increase TMC situational awareness of critical incidents

Within the capability of our TMC Tools

- Google
- Waze
- INRIX
- CCTV

Sources: Roadway Condition Reporting System (RCRS), Inrix, Crash Reporting System (CRS)



Example of a "severe" congestion incident:

- 210 minutes of congestion
- Average speed of 25 mph
- Normal historical speed was 60 mph

(210 \* (60 - 25) = 7,350).

Severe: 3,000 – 9,999, Critical: >=10,000



#### "High Congestion Crash"



# Locations of High Congestion Crashes without TMC Situational Awareness



TMCs can focus situational awareness efforts, and investigate potential improvements to day to day operations coverage.

#### TMC Situational Awareness by Time of Day





#### Congestion-Related Crashes

- 15,237 reportable crashes on the PennDOT Core Network in 2017.
- 5,031 within existing congestion
  - 65% rear end collisions
  - 19% hit a fixed object
- 30 Fatalities in Non-Recurring

Congestion-Related Crashes by Type 2017





### Secondary Crashes from Time of Primary

Time after Primary Crash (Minutes)	Secondary Crashes	Fatalities	Total Injured	Primary Crash in RCRS	Primary Crash in RCRS before	DMS Present
					Secondary	
0-15	251	4	191	101	29	216
16-30	124	0	72	67	42	106
31-60	210	1	156	112	103	181
61+	401	2	260	183	173	351



#### Secondary Crashes Distance Prom Primary

Distance from Primary Crash (Miles)	Secondary Crashes	Fatalities	Total Injured	Primary Crash in RCRS	Primary in RCRS before Secondary?	DMS Present?
<.5	293	3	178	156	85	257
.5 - 2	238	2	164	118	91	203
2 to 5	235	1	189	98	93	203
> 5	220	1	148	91	81	191

Fatalities	7
Suspected Serious	24
Suspected Minor	298
Possible Injury	89
Unknown Severity	226
Unknown if Injured	39



### Work Zone Crashes by Length of Congestion

Distance from							
Work Zone	Total		Total	RCRS	Maintenance DB		DMS
(Miles)	Crashes	Fatalities	Injured	Only	Only	Both	Present?
<.5 miles	778	10	421	81	71	626	655
.5 to 2 miles	122	1	96	33	13	76	103
2 to 5 miles	150	1	99	23	25	102	128
> 5 miles	142	0	100	21	17	104	123

Fatalities	12
Suspected Serious	20
Suspected Minor	386
Possible Injury	137
Unknown Severity	199
Unknown if Injured	72



### Validating Crowd-Sourced Incident Detection Data





#### INRIX and Waze "Traffic Alerts Dashboard"

URL: <a href="https://trafficalerts.penndot.gov/#/home">https://trafficalerts.penndot.gov/#/home</a>





Live Incident Dashboard from Waze and INRIX (links both if confirmed by each source )



Notes:

- The "New" feature will stay active until someone selects it within your District settings. Once clicked it will go away
- The selections, accurate, false, etc., are designed to help the system learn from it's mistakes. The goal is to progressively make the tool better based off user interaction
  - If an incident is dismissed or marked as a false, the incident will be removed from all users feeds (within your District Settings)
- If you see a Status with a "v." higher than 1 there is a real time incident timeline available (see next page)



Detailed incident information directly from each source (INRIX and Waze)

First reported time, and Waze or Inrix's estimated time traffic impact will "end"

Detailed location information from Waze or INRIX

Delay in minutes from historical norm.

Length of congestion in miles

Any "status" with a v. higher than 1 this will populate. Click to open a new page that highlights only this incident's timeline. Once opened this page will continue to update as the incident progresses.

Real time Google Map with Traffic. Zoomable to further look investigate incidents.

Waze alerts will populate on the map

H2 = Head of Congestion, T = Tail of Congestion = INRIX reported detour point

#### Incident Timeline



#### Incident Timeline



- H = Head of Congestion
- T = Tail of Congestion
- Numbers = Increase with most recent
- Most recent will always be BLUE
- Pins are color coded by the congestion severity at that updates Time (green, orange, red).
- Waze alerts will show on the map

#### **Planned Metrics**

- Work Zones Impact on Congestion by Time of Day
  - Work Zone Production Efficiency with Congestion and Location by Time of Day
- Work Zone Situational Awareness
- Congestion/Delay by Work Zone Traffic Control Plan (roadway type)
- Operationally Deficient Ranking for Core Network Segments
- DMS Message Effectiveness
- Service Patrol Impact on Congestion



